

2008-398C
245333

SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

COMPANY NAME

Tele Circuit Network Corporation

QUARTER / YEAR

04 thru 06 / 2013

Month:	<u>Apr</u>	<u>May</u>	<u>Jun</u>
Number of Customer Access Lines	<u>1550</u>	<u>1610</u>	<u>1748</u>
Trouble Reports / Access Line (%)	<u>0%</u>	<u>0%</u>	<u>0%</u>
Customer Out of Service Clearing Times (%)	<u>0%</u>	<u>0%</u>	<u>0%</u>
New Installs Completed w/in 5 Days (%)	<u>0%</u>	<u>0%</u>	<u>0%</u>
Commitments Fulfilled (%)	<u>0%</u>	<u>0%</u>	<u>0%</u>

Comments / Explanations: _____

Person Making Report / Contact Information: Kenny Perkins
Account Manager

SWO / TMR
2013
RECEIVED